



IT IS UNLAWFUL FOR ANYONE UNDER THE AGE OF 18 TO PLAY ON A GAMING MACHINE (Category C)

Training Notes for LHMs

Please NOTE a Gaming Machine (Category 'C') is the technical term for your Amusement With Prize (AWP) or Fruit Machine

These training notes are designed to help Managers deliver an effective training session to team members regarding the Gambling Act 2005.

Ensure the Training Record form is signed at the end of training.

Key word	Content
INTRODUCTION	Welcome your team, thank them for coming.
THE LAW	<p>The Gambling Act 2005.</p> <ul style="list-style-type: none">• The purpose of age legislation is to protect children and vulnerable adults from being harmed or exploited by gambling. <p>What Machines are covered in Pubs? ONLY Gaming Machines (Category 'C') which are normally known as Fruit Machines. They are either normal Reel Based Gaming Machines (Category 'C') or Video Based Gaming Machines (Category 'C') Entertainment Machines or Skill With Prize machines such as Paragon and Ind:e are all exempt as they are not classified as 'Gaming Machines'</p>

OFFENCES	<p>Why is the Gambling Act introducing a clause which bans Under 18's from playing a Gaming Machine (Category 'C')? Ask the team.</p> <p>A: It decreases the risk of Vulnerable persons being harmed or exploited by gambling.</p> <p>Under this legislation there are offences:</p> <ul style="list-style-type: none"> ○ Playing a Gaming Machine (Category 'C') when under the age of 18. ○ Permitting or Participating with anyone under the age of 18 to play a Gaming Machine (Category 'C').
----------	--

PENALTIES	<p>Failure to comply with the law is an offence. The penalties on conviction are:</p> <ul style="list-style-type: none"> ○ Up to £1,000 for playing a Gaming Machine (Cat. 'C') when under the age of 18 years. ○ Up to £5,000 for an adult permitting or participating in the playing of a Gaming Machine (Cat.C) by a person under 18 years of age. <p>The law can be enforced by Police, Gambling Commission, Council Officers and potentially Trading Standards as they have powers to enter premises.</p> <p>Children can and are likely to be used in enforcement operations and test purchasing.</p> <p>As well as being fined for allowing Under 18's to Play a Gaming Machine (Category 'C') on the premises, it will also put in jeopardy our permit to site Gaming Machines on the premises.</p>
ACTION	<p><u>If a Guest/Customer playing a Gaming Machine (Cat. C) appears to be under the age of 21 then they must be challenged. If they are 18 or over, then the only action is to record the Challenge in the House Incident Book and inform the Duty Manager.</u></p> <p>Q1. If a guest / customer / colleague Under 18 is playing a Gaming Machine (Cat. 'C') what action should be taken?</p> <p>A1. Draw the person's attention to the 'No U-18' signs and advise them that they are committing an offence. Politely advise them, and if appropriate, anyone participating with them, that they are breaking the law and must stop playing the gaming machine. There may be non-gaming machines on the premises which</p>

they can play instead.

- A2. Advise the persons that it is also an offence for you (as manager or team member) to let them continue playing the Gaming Machine.
- A3. In the event of them refusing to stop playing they should be asked to leave the premises, should they refuse, then seek the assistance of Duty Management and if necessary invoke incident management procedures.
- A4. In all cases the incident must be reported to the Duty Manager and recorded using the Company's Incident Report Form and forwarded in the usual manner.
- A5. Any un-played credits remaining on the machine should be refunded. A record should be kept of the value of any winnings on the machine. These will only be paid to the person concerned if they provide their name, address and signature before leaving the premises and return within 48 hours with appropriate ID showing they are over 18. Monies paid for un-played credits and, where appropriate, winnings should be recorded in the Sundry Claim log book and signed for by the person receiving the money. This will be presented to the collector in the normal way to allow repayment of money paid out of your till.

If the person playing is an employee:

- The above procedure remains the same but in addition the normal disciplinary procedures should be applied.